



## **Investor Day**

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# Economic and monetary policies far outstrip global financial crisis in hopes of avoiding economic disaster



1 Source: Nomura, based on documents by Bruegel and Japan Cabinet Office.

2 Source: Nomura, based on data from Reuters and central banks.

### Market turmoil

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JPY 10 Yr (rhs)

**(%)** 0.2



#### Volatility spikes, share prices plunge



# 1.15

Government bond yields hit historical lows

UST 10 Yr (lhs)



#### Credit spreads widen sharply

(%)

1.9

1.4



#### Increased client activity reflected in trading performance



#### **Priorities**





#### **Response to spread of coronavirus**

#### Employees

- Activated Business Continuity Plans ensuring safety of employees and their families
- Over 70% of employees working from home
- Provided employees with technology to work from home (laptops, monitors, IP phones, software)
- Moved quickly to limit international business travel, ensuring continuation of market functions
- Started social distancing in international offices ahead of lockdowns
- Closed Retail branch offices in seven prefectures on April 8 and nationwide on April 20, communicating with clients via telephone, email, and online
- Virtual induction ceremony and training for new graduates held in April
- International intern program "2020 Summer Analyst program" to be modified and held in each region
- Wellness initiatives offered to employees including phone/video consultations with specialists, mental health and well-being counseling
- Distributed masks to all employees in Japan and AEJ

#### Clients

- Focused on providing liquidity to financial and capital markets amid market turmoil in March
- Supported fundraising needs of issuers
  - Bookrunner on total US\$83bn<sup>1</sup> of bond issuance globally in March and April
- Continued to facilitate access to capital markets via broad range of solutions including Private Equity, DCM solutions, Financial Restructuring Advice, etc.
- Set up Capital Advisory Group in EMEA to offer solutions to clients by conducting stress tests and identifying funding shortfalls
- Provided research and market outlooks
  - Retail enhanced delivery of information to clients via email (increased distribution of market commentary videos and reports, and product and service videos)
  - One-on-one videoconferences between economists/strategists and regional financial institutions
  - Held virtual client events for corporates

#### Communities

- Donated a total of Y55m+ to charities globally
  - Donated RMB1.5m to Chinese Embassy in Japan in February

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- Donations from international offices, including executives and employees (Y32m)
- In UK, donated funds to support National Health Service (NHS) Charities Together
- In US, donated funds equivalent of 230,000+ meals so far to Virtual Food Drives benefitting the Food Bank for New York, etc.
- Develop Nomura Group Employee Donation Matching Program<sup>2</sup>
- Donation of masks and hand sanitizer
  - Procured one million masks from Orient International (Holding) and donated to the Japanese government and Japanese Red Cross Society to assist medical institutions and welfare facilities
  - Donated masks and hand sanitizer to charities in AEJ
- Launched virtual volunteer opportunities for our employees to support our charity partners

1. Source: Dealogic

2. When employees make donations to NGOs, the company matches or adds to the total amount of employee donations.

#### We maintain sufficient financial flexibility and liquidity even under extreme market stress



1. Could change slightly as counter cyclical buffer is updated each quarter. Most recently disclosed minimum regulatory requirement was 7.61% in December 2019. For previous minimum regulatory requirements, please see documents including our Pillar 3 Regulatory Capital and Liquidity Coverage Ratio Disclosures.

# Improving our operating model to align to new business environment

content





Firm-wide initiatives	
Client interface	Operations
<ul> <li>Diversify our approaches so we can best respond to changes in client behavior and their new requirements</li> <li>Create system where clients can choose in-person meetings, telephone, email, or online services</li> <li>Go paperless</li> </ul>	<ul> <li>Work from home and other initiatives to enhance employee productivity</li> <li>Invest in IT infrastructure</li> <li>Step up digitalization</li> <li>Reform HR system (flexible working arrangements, etc.)</li> <li>Reconsider office footprint</li> </ul>
Review of business strategies	
Retail	Wholesale
<ul> <li>Enhance non-face-to-face channels</li> </ul>	<ul> <li>Review business platform</li> </ul>
<ul><li>Change how branch offices operate</li><li>Build up digital marketing and online</li></ul>	<ul> <li>Allocate resources in line with business opportunities</li> </ul>

> Reprioritize regions and products







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Leverage our strengths in the public markets to enhance our presence in private markets







#### Enhance management of alternatives

- Position private investment business as part of growth strategy
- Enhance scale and improve quality of services we can provide to clients
- Organizational structure
  - Currently preparing to set up led by Merchant Banking
- Timeline
  - For new investments, establish organizational structure during current fiscal year and start as preparations are completed
  - Nomura Mezzanine Partners has recruited limited partner and is now operational; Japan-China Industrial Cooperation Fund currently under preparation

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### Deliver higher value added by consolidating content

- Strengthen offering for private domain
- Expand consulting businesses
- Help resolve social issues



### Firm-wide digitalization



### **Management vision**

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Achieve our long-term vision through business growth, trust from society and employee satisfaction

Management vision: Achieve sustainable growth by helping solve social issues



1. We will strive to pay dividends using a consolidated pay-out ratio of 30 percent of each semi-annual consolidated earnings as a key indicator. Dividend payments are determined taking into account a comprehensive range of factors such as the tightening of Basel regulations and other changes to the regulatory environment as well as the Company's consolidated financial performance.

#### Path to achieving our management vision



1. Average of FY2009/10 – FY2011/12.

2. Average of FY2012/13 - FY2019/20.













### Key performance indicators: ROE tree

#### FY2024/25 Main KPIs



#### Continue to focus on controlling costs





1. In conjunction with the application of Accounting Standard Update No. 2014-09 "Revenue from Contract with Customers from April 2018, gross revenues and related expenses for certain transactions have been changed to net amounts. This resulted in offsetting of FY2018/19 revenues and expenses, leading to Y17.4bn reduction.

#### Radical organizational change Full-scale business shift Improve productivity of existing (~FY2019/20) businesses (FY2020/21) (~FY2022/23) **Realign channels** Expand existing businesses Fully implement high value-added (Organize to meet individual client needs) (Effectively provide high quality services) advisory model In charge Corporates/ Raise value of contact with clients of corporates **Boost advisory functions by** owners Retail through combined digital and people consolidating CIO functions In charge (HNW) approach of HNWI branches In charge of Mass Offer institutional investor services Increase contact with clients using affluent mass affluent Maximize to Retail clients digital tools and data client Ensure consistent service quality Easily reassign (Strengthen digital, contact center, Partner Mass retail engagement matched to client needs people □ Introduce new fee structure collaboration) Branch office consolidation (Larger branches to consolidate staff) Expand digital services/ infrastructure Enhance digital content Digita Data/ infrastructure (Increase digital interactions, build various (Increase online products, provide platforms to enable data collaboration, etc.) research information digitally) (Client data, develop software, etc.) Expand business through digital approach and new business Comprehensive business alliances with Tie-ups regional financial institutions • Expand business through collaboration with third parties (San-in Godo, Awa Bank) Enable business expansion by pursuing inorganic growth Established LINE Securities

#### Offer clients advice on entire balance sheet to maximize client engagement

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### **Retail: Enhance productivity of existing businesses**

- Combined approach of personal and digital coupled with stronger collaboration of digital, contact centers, and sales Partners
- Provide enhanced value to clients and optimize Partner sales activities

Provide services using digital marketing



Increase contact with clients and enhance client satisfaction

### **Retail: Build out existing businesses**





Retail: Laying the groundwork for a business shift

- Leverage insights from independent CIO<sup>1</sup> Group
- Enhanced investment strategies based on house view and investment themes

Provide new asset management services: Create high value-added advisory model



#### Retail: FY2022/23 KPIs and KGIs

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=Key performance indicator (KPI)

=Key goal indicator (KGI)



### Asset Management: Accelerating growth towards FY2022/23



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#### Asset Management: Growth strategy

- Intensify focus on key existing products and businesses, boost product strategy in growth areas and strengthen initiatives to expand client franchise
- Review and optimize current business operations making use of digital technologies

Product and marketing strategy



#### Establish platform to deliver consistent pretax income of \$1.1bn by FY2022/23



1. Excluding goodwill impairment charge attributable to Wholesale (Y81bn).

2. Pay-for-performance related to higher revenues, new hiring for growth, etc. excluded from run rate.



#### Improve profitability and efficiency

	Indicator	FY2022/23 target	Key actions
Improve resource efficiency	Revenue/RWA	<b>Approx. 6%</b> <sup>1</sup> Currently: 5.0% to 6.5%	<ul> <li>Strengthen four main products in Global Markets</li> <li>Monetize liquidity and hedging needs amid high volatility</li> <li>Dynamic resource allocation in line with changing external environment</li> </ul>
Improve operational efficiency	CIR (Expenses/Revenue)	<b>82% or lower</b> Currently: 86% to 105%	<ul> <li>✓ Enhance control over desk-level budget</li> <li>✓ Operational efficiencies through digitalization</li> </ul>
Revenue diversification	<ul> <li>Growth of fee and commission based revenue (Revenue from Execution Services, M&amp;A, etc.)</li> </ul>	<b>+15% or higher</b> vs. FY2019/20 actual (approx. \$1bn)	<ul> <li>✓ Selective investment to further develop feebased revenue streams</li> <li>✓ Make full use of the Group</li> <li>✓ Pursue digitalization to create new revenue streams</li> </ul>

### Wholesale: Business mix geared to operating environment

Business	Revenue contribution <sup>1</sup>	Operating environment	Strategic focus	Future outlook
Execution Services		<ul> <li>Higher client activity from increased volatility in short term</li> </ul>	<ul> <li>Further gain in market share</li> <li>Expansion of non-brokerage revenue streams to expand wallet share through multi-product services</li> <li>Continued focus on cost efficiency</li> </ul>	Grow
Secondary Trading		<ul> <li>Followed by normalization and return to robust activity in steady state</li> </ul>	<ul> <li>Continued growth in core areas</li> <li>Improved monetization and differentiation in Flow Trading by use of technology</li> <li>Monetize demand for liquidity</li> </ul>	Maintain
Origination / Financing		Slowdown in deal flow in short term	<ul> <li>Support client financing through structured and solutions offerings</li> <li>Drive resource efficiencies, prudently manage exposure</li> </ul>	Opportunistically pursue
Advisory		Expected to pick up as economy recovers	<ul> <li>Capitalize on new opportunities</li> <li>Scale-up of key focus sectors (collaboration with Greentech)</li> </ul>	Grow
	New busines	s opportunities	<ul> <li>Pursue partnerships with third parties</li> <li>Invest to build new digital businesses</li> </ul>	Grow



Wholesale: Digital transformation for revenue growth

- Accelerate digital transformation of existing businesses
- Offer new high value-added products and services, create new revenue streams through differentiation

Initiatives			Res	sults
Existing businesses	e-trading strategy	<ul> <li>Revamp e-trading platform, improve pricing and hedging execution functions</li> <li>Digitalize voice trading work flows</li> </ul>	>	Use AI to improve pricing and execution of Flow Trading businesses and enhance profitability of client flows
	Al trading	<ul> <li>Use AIM<sup>2</sup> technologies to apply AI for pricing, hedging, and market making in Fixed Income secondary trading</li> </ul>	<b>A</b>	Based on big data use AI for market analysis to create trading signals and generate alpha Automation and efficiencies
New products and services	Digital asset businesses	<ul> <li>Issue Japan's first digital corporate bonds through BOOSTRY<sup>*1</sup> which securities trading platforms using blockchain</li> <li>Ready to launch licensed digital custodian Komainu<sup>*2</sup> to offer institutional clients highly secure digital asset custody solutions</li> <li>Strategic investment into digital asset industry</li> </ul>	AA	New revenue streams through digital business Meet increasingly diverse client needs through involvement in digital asset value chain both upstream (product origination) and downstream (management)

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#### Wholesale: ESG initiatives

- Acquired Greentech Capital Advisors, a leading player in sustainable technology and infrastructure sectors
- Synergies with Nomura franchise will allow us to contribute to sustainable society



Build ESG-related financing and advisory platform meet social needs and increased demand for sustainable products

Medium term revenue upside: \$100m+ (annual)









3	Business strategy



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